

# RockSalt

1 Lower Treglyn, St Minver, Wadebridge, Cornwall, PL27 6RG.

## Booking Form

Please read the Terms and Conditions before completing and signing this Booking Form. Return the form and deposit cheque to Mrs R. Garmston, 20 St Albans Road, Reigate, Surrey, RH2 9LN

Name: .....

Address:

.....  
.....

Postcode: .....

Telephone Number: Day: ..... Mobile: .....

E-mail: .....

Please list names (and ages if under 25) of all members of the party

Name	Age	Name	Age
1		5	
2		6	
3		7	
4		8	

Please reserve RockSalt:

From ..... (insert date)

Until ..... (insert date)

I herewith enclose a deposit of 25% of the total rental of £ ..... (round up to nearest pound). (Please make cheques payable to Mrs R. Garmston.)

Where did you hear about RockSalt?.....

I have read and agree to the Terms and Conditions.

Signed: ..... Date: .....

Print Name: .....

If you have any queries about this form please telephone 01737 226512 or e-mail your enquiry to [info@RockSalt.co.uk](mailto:info@RockSalt.co.uk)

## **Booking Terms and Conditions for RockSalt, 1 Lower Treglyn, St Minver.**

1) The Contract – The contract entered into is between Mr. and Mrs. S. Garmston (The Owner) and the person completing and signing the Booking Form (The Hirer). The contract is not effective until the required payment has been received and confirmation sent from the Owner to the Hirer.

### 2) Bookings

a) Bookings cannot be accepted by persons under the age of 25 years or parties where the majority of members are less than 25 years (except families and supervised groups).

b) The person who signs the booking form (the Hirer) will be responsible for all persons included on the form and should ensure that they are all aware of the booking conditions.

c) The Hirer must notify the Owner of any alterations to names of persons occupying the property.

d) The Owner reserves the right to decline any booking or refuse to hand over a key to any person who has not complied with the booking conditions.

e) Provisional reservations can be accepted by telephone or e-mail and must be confirmed with 7 days.

f) A completed and signed Booking Form and 25% deposit must be received by the Owner within 7 days, after which date your reservation will become void. Your reservation is confirmed by letter or e-mail from the Owner once these have been received.

g) The balance must be received no later than 6 weeks before your arrival. Failure to supply the due balance by the specified time will forfeit your booking and deposit. The balance must be accompanied by the Damage Deposit of £300 (see section 8 a.1 below).

h) Bookings made within 6 weeks of the arrival date require payment in full at the time of the booking.

3) No Pets – pets are not permitted in the property or in the garden.

4) No smoking – smoking is not permitted in the house

### 5) Occupancy

a) The maximum number of occupants permitted is eight and exceeding this number constitutes a breach of contract (exceptions may be made in advance for babies under the age of 2)

b) RockSalt is available from 3pm on your arrival day.

c) Please leave by 10am on the day of departure. The caretakers have only a limited time to prepare the property for the next guests, and you are asked to respect this. A late departure fee of £50 will become payable if late departure results in delays for the caretakers.

d) At no time during the period of any bookings may parents or guardians leave children or teenagers in the property RockSalt on their own overnight.

6) Cleaning – Tenants are required to leave the property in a clean and tidy condition ready for the next occupier. The property is inspected by the owners' caretaker between bookings to ensure that this has been done.

7) Included in your rental

a) Self catering accommodation

b) Linen – sheets, pillowcases, duvet covers, bath towels and bath mats are provided. Please bring your own beach towels and do not use the bath towels provided outside the property.

c) Electricity, heating oil and water (subject to reasonable useage).

8) Damage, Loss and Nuisance

a) The Hirer agrees :

(1) To pay £300 damage deposit – this is payable 6 weeks before the arrival date and is fully refundable within 7 days after your departure, after inspection, should there be no breakages or damage and with all keys returned.

(2) That the supervision of babies, children and any adults requiring care remains the responsibility of the Hirer at all times.

(3) To be responsible for leaving the accommodation in good order and clean condition, otherwise a cleaning charge will be levied.

(4) To pay for any damage or loss however caused, excluding reasonable wear and tear, incurred during the occupation.

(5) Not to cause nuisance or annoyance to occupants of nearby properties.

(6) To allow reasonable access to the property by the Owners or their caretakers if deemed necessary.

b) If in the opinion of the Owner, any person is not suitable to continue their occupation of the property because of unreasonable behaviour, damage or nuisance to other parties, the contract may be discharged and the Owners may repossess the property immediately. The Hirer will remain liable for the whole cost of hire and no refund shall be due.

9) Termination – we reserve the right to refuse or terminate (without refund) any booking where we consider there to be a breach of our terms and conditions.

10) Cancellation – The owners of RockSalt have the legal right to reimbursement for loss due to cancellation.

a) Once a booking is confirmed the Hirer is responsible for the total cost of the holiday. In the event of a cancellation by the Hirer the Owner will endeavour to re-let the property, and if successful may refund any monies paid less the deposit, which is non-returnable.

b) Tenants are advised to take out a suitable travel insurance policy to protect against cancellation.

## 11) Liability

- a) The owners of RockSalt cannot accept any responsibility for any material loss, damage, additional expense or inconvenience directly or indirectly caused by or arising out of the property and its plumbing, electrical or otherwise, or exceptional weather.
- b) No responsibility is accepted for loss or damage to the property, vehicles or vehicle contents belonging to the Hirer or any member of the party during the occupancy.
- c) If for any reasons beyond the control of the owner the accommodation is not available whatsoever, the Owner will refund the deposit, but will be under no further liability towards you.

## 12) Descriptions

- a) Whilst the Owner makes every effort to ensure the accuracy of the property descriptions, descriptions are inevitably subjective and are for guidance only. If there are any points of particular importance please contact the Owner to clarify information.
- b) Whilst the Owner has taken all reasonable steps to ensure the information contained in its brochures, Website and advertisements and any other promotional literature is accurate, the Owner reserves the right to alter, substitute or withdraw any service, facilities or amenity.

## 13) Complaints

- a) If, in the opinion of the Hirer there are grounds for complaint, it is the duty of the Hirer to take it up with the Caretaker immediately (or the Owner when the Caretaker is not contactable) and in any event before departure to allow remedial action to be taken. (The Caretaker contact details are in the Information Book provided at RockSalt.)
- b) It is specifically agreed that failure by the Hirer to notify the Agent of any complaint in accordance with the timescale set out in clause 13.a. will entitle the Owner to refuse to entertain the complaint, irrespective of its merits.